

## What health data are made available in ELGA, the personal electronic health record?

At present, the following ELGA health data are available in ELGA: hospital/care facility **discharge letters** and in some cases radiological and laboratory results from hospitals and clinics and **medication data from doctor's surgeries/ group practices and or pharmacies**. No other health data are available in ELGA.

## How can I access my ELGA health data?

You can see the personal health data saved in your ELGA on the ELGA portal at **www.gesundheit.gv.at**.

To log in, you require a citizen card (Bürgerkarte)/mobile signature (Handy-Signatur). You can also contact the ELGA ombudsman service, which has offices in every province in Austria, to find out what health data are stored in your ELGA and who has access to them and when. A logging system registers each time ELGA is used.

**This means that you can see each time your ELGA is accessed at any time.**

## Who has access to my ELGA health data?

You and the doctor/doctors treating you at the hospital can use your ELGA whenever you use your e-card. In doctor's surgeries and group practices the doctor(s) only have access to your medication data, unless the doctor is a voluntarily participant in the e-Befund system for electronic test results. Currently, the e-Befund system is only used by a few doctors due to the technical quality of the electronic test results. A log entry is created each time the system is accessed, unless you have opted out of ELGA.

## Does ELGA replace patient/doctor consultations?

No! Nothing can replace face-to-face consultations.

## How does ELGA benefit me when I visit my doctor?

ELGA enables you and the doctor treating you to **view** your medication data? ELGA provides a list of all the medication prescribed or administered to you (**e-medication list**). This reduces the risk of you being prescribed the wrong medication in future.

## What rights do I have as an ELGA participant?

All of them! You have the right to use your ELGA at any time. You also have the right to **lock, unlock or delete your ELGA electronic health record** or deny or grant **ELGA health care service providers** permission to view your ELGA or simply reduce the **period of access from 28 days**. For certain specially-designated doctors the **period of access** can be **extended** to up to one year. You also have the right to revoke usage of ELGA, i.e. to **opt out** of ELGA entirely or prevent specific kinds of data from being stored in your ELGA electronic health record (e-test results or e-medication). In such cases, all of the data affected will be irrevocably deleted or made inaccessible. No new ELGA electronic health data will be stored in this time either. You can register for ELGA again at any time. All of these changes are recorded in the logging system. You cannot store electronic test results or medication data in ELGA yourself. Your doctor is committed to providing you with the best possible treatment. Please notify them if you are taking any medication that is not recorded in your ELGA health record.

## Are there any disadvantages if I opt out of the recording of ELGA electronic health data?

**No**, because the law protects you against discrimination. It is not permissible for you to suffer any disadvantage either in terms of access to medical care, or the bearing of costs. However, it is your responsibility if (future) treatment is not administered at all or satisfactorily due to the absence of these data. Doctors are under no obligation to ask you if you have restricted access to, locked or deleted ELGA health data; you must provide such information on your own initiative where appropriate.

## Case-specific opt-out

A case-specific opt-out means you have the right to deny access to health data recorded in your ELGA health record during ongoing treatment. This means that you can prevent health data generated during treatment/a series of treatments from being recorded in your ELGA. If you would like to use a case-specific opt-out please notify your doctor at the start of your treatment. The case-specific opt-out applies for the treatment/treatment series until further notice. You should bear in mind this right to opt out especially with regard to mental illness, HIV infections, the carrying out of genetic tests, substitution treatments or termination of pregnancy.

Further information is available from the ELGA service line:  
**+43 (0)50 124 4411** – work days Mon-Fri from 7am-7pm,  
and at **www.gesundheit.gv.at** and **www.elga.gv.at**

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